INVICTUS®
HEAVENLY COMFORT · INVINCIBLE FLOORING

INVICTUS Luxury Vinyl Flooring, a brand by Associated Weavers, are guaranteed under normal conditions of use against any manufacturing defects from their date of purchase to the original customer.

INVICTUS LUXURY VINYL FLOORING WARRANTY CONDITIONS

This warranty covers all abnormal degradation of this product, given that:

1. **The Invictus Luxury Vinyl Flooring have been professionally installed and maintained in accordance to the Invictus installations instructions** (which can be viewed and downloaded on our website www.invictus.co.uk) and in accordance with **the relevant country standard** for resilient floorcovering installation, current at the time of installation, using the correct materials.

For Maximus and Primus Click floors, this includes, but is not restricted to the following requirements:

- The minimum recommended expansion gap must have been allowed around all fixed items including walls and pipework, and must not have been infilled or used for locating cabling, etc.
- The completed floor must be fully floating. This requires that: no items have been permanently fixed either to, or through the Invictus Maximus or Primus Click flooring, no planks/tiles have been permanently bonded to the subfloor using adhesive, tape or other means.
- No adulteration of the tiles has been carried out to aid installation, including the use of excessive force or localized trimming or modification of the tongue and groove

2. **Usage** must correspond to the definitions according to the CE category of usage (ISO 10874), for indoor installations only. The user is responsible to ensure the correct intended use.

3. The floor has been regularly **maintained**, using approved products, following Invictus installation instructions.

4. **The subfloor** has been constructed in accordance with the relevant building standards, current at the time of installation, and the correct adhesives have been used.

5. **Precautions** have been taken to prevent indentation from heavy point loading (e.g. furniture) and surface scratching. Protection (e.g. felt pads or castor cups) has been fixed to the feet of the furniture to prevent damage. The product has been subjected to normal wear and tear.

WARRANTY EXCLUSIONS:

The following exclusions shall apply:

1. Damage caused during **storage or transportation** that is not reported at the time of delivery.

2. **Any willful or accidental damage** caused by stains and spillages, objects being dropped or dragged across the floor (always protect the floor when moving furniture or objects, use felt pads on furniture legs), fire, excessive heat, indentation, floods, water leakage and any other accidents or misuse.
   This includes damage from asphalt, battery acid, bleach or similar corrosives;
   Damage due to abuse or improper usage, including pet related damage, such as chewing, digging, etc.
   Usage must correspond to the definitions according to the CE category of usage (ISO 10874)

3. **Any damage caused by incorrect or sub-standard installation / alterations or repair**: including the incorrect use of non-recommended adhesives, floor preparation materials, underfloor heating.
   Defects caused by poor or incorrect subfloor preparation, including where the residual moisture in the subfloor exceeds that permitted by the Invictus installation instructions.
   Defects caused by poor or incorrect subfloor preparation, including where the residual moisture in the subfloor exceeds that permitted by BS8203.

4. **Damage due to improper care** on account of the use of incorrect maintenance products, or poor maintenance; including but not limited to stains from paints, dyes, mats or other similar material as well as any reduction in surface gloss due to normal wear and tear. Damage due to the use of steam cleaners.

5. **Damage or fading caused by exposure to excessive sunlight or excessive heat.**
   Use of the floor in any unheated or outside/external location.

6. **Damage caused by localized 'hot-spots/thermal blocks' when underfloor heating** has been installed.
   Damage caused by rugs or other items which do not allow heat to circulate freely.

7. **Damage caused by rubber-backed or latex backed rugs or mats,** as some types can cause permanent discolouration. Discolouration caused by rubber pads, rubber wheels, rubber rollers, etc.

8. **Damage caused by indentation and abrasion:** e.g. unprotected castor wheels, furniture legs, high and spiked heels. It is recommended that you use felt pads under furniture and chairs to reduce the possibility of surface scratching and marking.

9. **Damage due to the click mechanism,** caused as a result of poor subfloor preparation, installation or an uneven subfloor. Damage caused by exposure to extreme temperature fluctuations or excessive direct heat (e.g. non temperature controlled conservatories).

10. **Minimal variations in colour or texture** between samples and the actual floor covering. Samples supplied prior to the installation of the floor may differ from a different batch. Shading, coloration and texture may differ from the final material installed.

Floorboards need to be **checked** for visible defects **prior to the installation**, floorboards with visible defects are NOT to be installed. Complaints for such defects will not be accepted after the installation.

WARRANTY TERMS:

Invictus® luxury vinyl flooring delivers a great performance. It therefore comes with warranties for both residential and commercial use.
To benefit from it, all you must do is register your purchase online and follow the installing and maintenance instructions.

	RESIDENTIAL	COMMERCIAL
PRIMUS CLICK	20 years	10 years
PRIMUS DRYBACK	20 years	10 years
MAXIMUS CLICK	25 years	15 years
MAXIMUS DRYBACK	25 years	15 years
ULTIMUS DRYBACK	Lifetime	25 years

For terms and conditions regarding Invictus® warranties, please visit www.invictus.co.uk

Your Invictus Luxury Vinyl Flooring purchase must be registered on www.invictus.co.uk within 90 days after the purchase date, i.e. date on your original purchase receipt. Following your registration you will receive a confirmation email with your 'registration ID'. Keep this unique code at hand for future reference.

CLAIMS:

In the unlikely event of any claim under this warranty, please contact your dealer within 2 weeks with your original purchase receipt.
Write to:
Associated Weavers LTD, Technical Services Department,
F Mill, 2nd Floor East, Dean Clough Mills,
Halifax HX3 5AX West Yorkshire – United Kingdom

A filled out claim form accompanied with a copy of the original purchase receipt, proof or registration (i.e. Registration ID) and photographs should be submitted to Associated Weavers when reporting the claim.

This warranty covers the replacement of Invictus Luxury Vinyl Flooring determined as defective with: equivalent Invictus Luxury Vinyl flooring (product of equal value and specification) from the collection existing at the time of the claim, or a refund of the purchase price for the products concerned.

The product warranty does not cover any labour cost associated with removal or replacement of damaged material covered by the warranty.

“Lifetime” is defined as 40 years.

Warranty periods apply from the first date of purchase of the product. In the event of a successful claim, the balance of the original warranty will apply. The value of the product is not reduced during the first 0-5 years. In years 6-10, the value of the product will be reduced to 70% of the purchase price, and in years 11-15 to 40% of the purchase price. After 15 years, and until the end of the warranty, the product will have a 20% value level compared to the purchase price.

This warranty is a voluntary manufacturer’s warranty and provides rights in addition to, and does not affect your statutory rights. In the event of dispute UK law applies.